SUSTAINABILITY REPORT

2019

T ··

EGYÜTT. VELED

LIST OF ABBREVATIONS

Abbrevation	Full name
AG	Aktiengesellschaft (Company limited by shares)
AM	Before Noon
AOSZ	National Association of autism
AR	Augmented Reality
B2B	Business to Business
BCM	Business Continuity Management System
BREEAM	Building Research Establishment Environmental Assesment Method
BSE	Budapest Stock Exchange
BTL	Below the line
CC	call center
CDP	Carbon Disclosure Project
CEERIUS	Central and Eastern European Responsible Investment Universe
CEO	chief executive officer
CER	Certified Emission Reduction
CHRO	Chief HR officer
CO	carbon monoxide
CO2	carbon dioxide
CPE	Customer Premise Equipment
CPEx	Customer Profile Exchange
CRA	Complience Risk Analysis
CV	Curriculum Vitae
D&I	Diversity and Inclusion
DNFP	Digital National Development Program
DT	Deutsche Telekom
DWP	Digital Wellfare Program
EBH	Equal Treatment authority
ÉFOÉSZ	Hungarian Association for Persons with Intellectual Disability
EFOTT	University and college students' national tourist meeting

Abbrevation	Full name
EIA	Environmental Impact Assessment
EIT	European Institute of Innovation and Technology
EMF	electromagnetic fields
EMS	Energy management system
ESG	Environmental Social Governance aspects
ESzCsM	Ministry of Health, Welfare and Family Affairs
ETNO	European Telecommunications Network Operators' Association
EU	European Union
FN	Sustainability Day
FTC	Ferencvárosi Torna Club (a Hungarian football team)
FTSE4GOOD	Financial Times Stock Exchange
g	gram
Gbit	gigabit (1000 000 000 bits)
GDPR	General Data Protection Regulation
GeSI	Global e-Sustainability Initiative
GHG	Green House Gases
GJ	giga Joule
GmbH	Gesellschaft mit beschränkter Haftung
GoO	Guarantee of Origin
GRI	Global Reporting Initiative
GSCC	Group Sustainability Coordination council
GSM	Global System for Mobile Communication
GTC	General Conract Terms and Conditions
GVH	Hungarian Competition Authority
GWh	gigawatt-hour
GWP	Global Warming Potention
GYED/GYES	Employees on maternity leave or childcare benefit
HBLF	Hungarian Business Leaders Forum

Abbrevation	Full name
HQ	Headquarters
HR	Human Resources
HUF	Hungarian Forints
HUF M	million forints
ICNIRP	International Commission on Non-Ionising Radiation Protection
ICT	information and communication technology
ICS	Internal Control System
ILO	International Labour Office
IoT	internet of things
IPCC	Intergovernmental Panel on Climate Change
ISAE3000	Revised International Standard on Assurance Engagements
ISO	International Organization for Standardization
ISS	Institutional Shareholder Services
IT	Information technology
IUCN	International Union of Conservation of Nature
IVSZ	ICT Association of Hungary
JAC	Joint Audit Cooperation
Kft.	limited liability company
kg	kilogramm
km	kilometer
KPI	key performance indicators
kWh	kilowatt-hour
L	litre
LLC	limited liability company
Ltd.	private company limited by shares
LTE	long term evolution
M³	cubic metre
MC	Management Committee

Abbrevation	Full name
MEBIR	Occupational Health and Safety Management System
MEOSZ	National Federation of Disabled Persons' Associations
MOB (HOC)	Hungarian Olympic Committee (Magyar Olimpiai Bizottság)
MSCI	Morgan Stanley Capital International
MVGYOSZ	Hungarian Federation of the Blind and Partially Sighted
MWh	megawatt-hour
NBIoT	Narrow band IoT
NG ICCA	Next Generation International Customer Contact Analyses
NGO	non-governmental organization
NOx	nitrogen-oxide
Nyrt.	(Plc.) public limited company
ODS	ozone-depleting substances
OECD	Organisation for Economic Co-operation and Development
OSS/BSS	Operations Support System / Business Support System
PA	providing access
pcs	pieces
PET	Polyethylene Terephthalate
PR	public relations
PSL system	Related on the network-based real estate assets and the tool area of the technology area
PSTN	public switched telephone network
Ptk.	Civil code / Polgári Törvénykönyv
QR	2 dimensional barcode
R&D	Research and Development
SAR	Specific Absorption Rate
SBP	Share benefit program
SBTi	Science Based Target initiative
SDG	Sustainable Development Goals
SLA	Service Level Agreement

Abbrevation	Full name
SME	small and medium enterprieses
SOHO	Small Office Home Office
SOx	Sulfur oxide
STEM	Science, Technology, Engineering, Mathematics
SZIP	SuperFast Internet Program
T	ton
TCFD	Task Force on Climate related Financial disclosure
TRI*M Index	a standardized indicator system to explore customer satisfaction and customer loyalty
TSM	T-Systems Hungary
UMTS	Universal Mobile Telecommunications System
UN	United Nations
UNEP	United Nations Environmental Programme
UX/UI	User Experience / User Interface
VFK (CSC)	Corporate Sustaibnability Centre
VR	Virtual Reality
VÜK	Corporate Customer Support Branch
Zrt.	cPLC